



Child **Development** Centers

March 18, 2020

To our CDC families,

Further to our previous communication, we are working closely with our school district partners to determine which of our centers can continue to operate. We are regularly updating this list on our [web site](#).

Childcare has been designated as an [essential service](#) by the state of California and as such we will work to ensure a continuation of service for our families wherever possible. Our centers will also be open to provide emergency care to families working in essential industries. Please check our website to see which center is closest to you that is open and can provide this service.

All our centers will continue to engage in the most vigorous cleaning to ensure the safety of our children and families.

We also know many of our families have had questions about fees and payments and we have some information we hope is helpful. During the shelter in place for March in effect in most of our regions, and likely soon to be in all of them, we will provide two weeks of credits which can be used by September 1, 2020. We also understand that many families are looking ahead to make plans for April. While we're waiting to learn more about school district and state-directed plans extending into April, we would like to provide as much planning flexibility as possible so you can feel free to reach out to us now to make those plans. We'll additionally waive the \$25 change fee for those wishing to make plans for April now.

Thank you to those who have expressed concern about our staff – we appreciate your thoughts and concern and know that we are looking to redeploy staff from any center that needs to close in the short term to other centers in the area.

We miss the children who have not been with us these past few days and can't wait to see them again when things begin to return to normal. In the meantime please stay safe!

Thank you for your continued patience and support in these challenging times. We shall rise from all of this together, stronger.